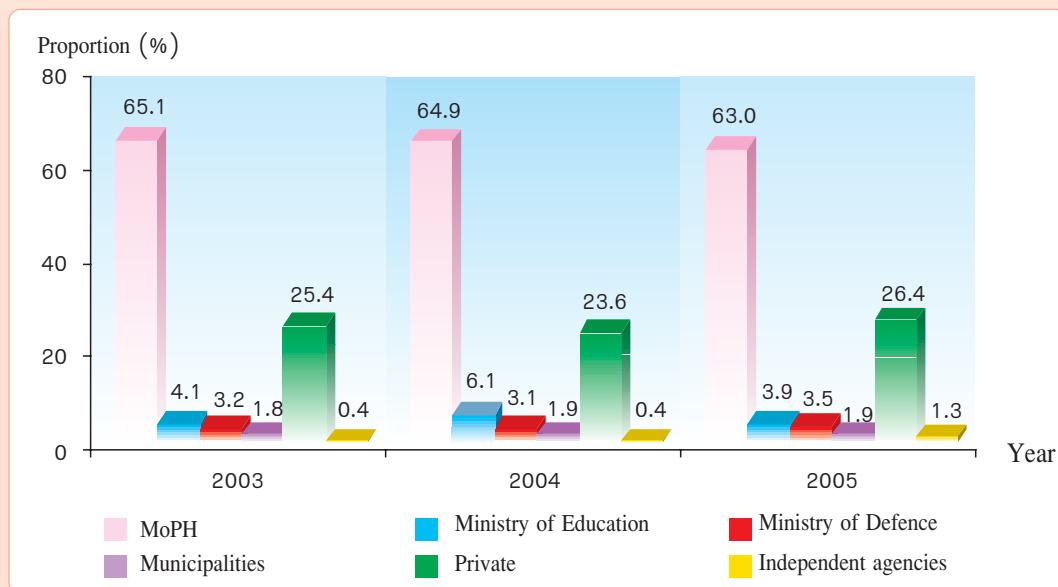


### **5.3 Utilization of Health Services by Agency and Service Level**

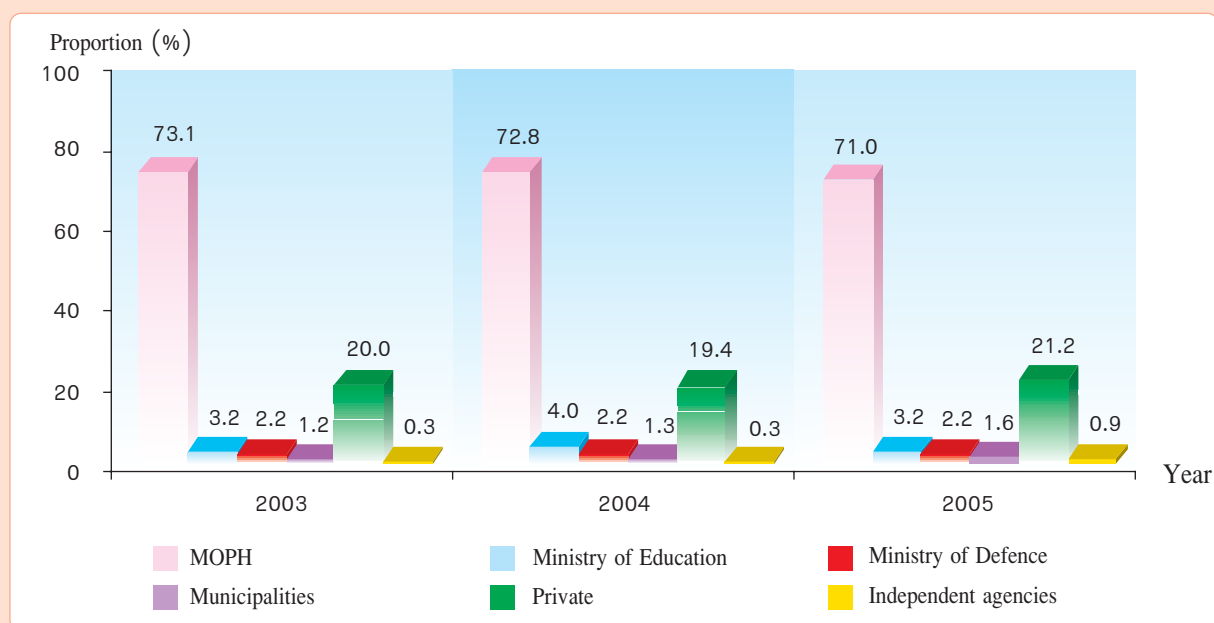
In 2005, the proportion of outpatients by agency of hospitals was highest for hospitals under the MoPH, followed by private and university hospitals (Figure 6.79). Similarly, the proportion of inpatients or admissions, for the same year, was highest in MoPH hospitals, followed by private and university hospitals (Figure 6.80).

**Figure 6.79** Proportions of outpatients by agency of hospitals, 2003-2005



Source: Report on Health Resources Survey, Bureau of Policy and Strategy, MoPH.

**Figure 6.80** Proportions of inpatients by agency of hospitals, 2003-2005

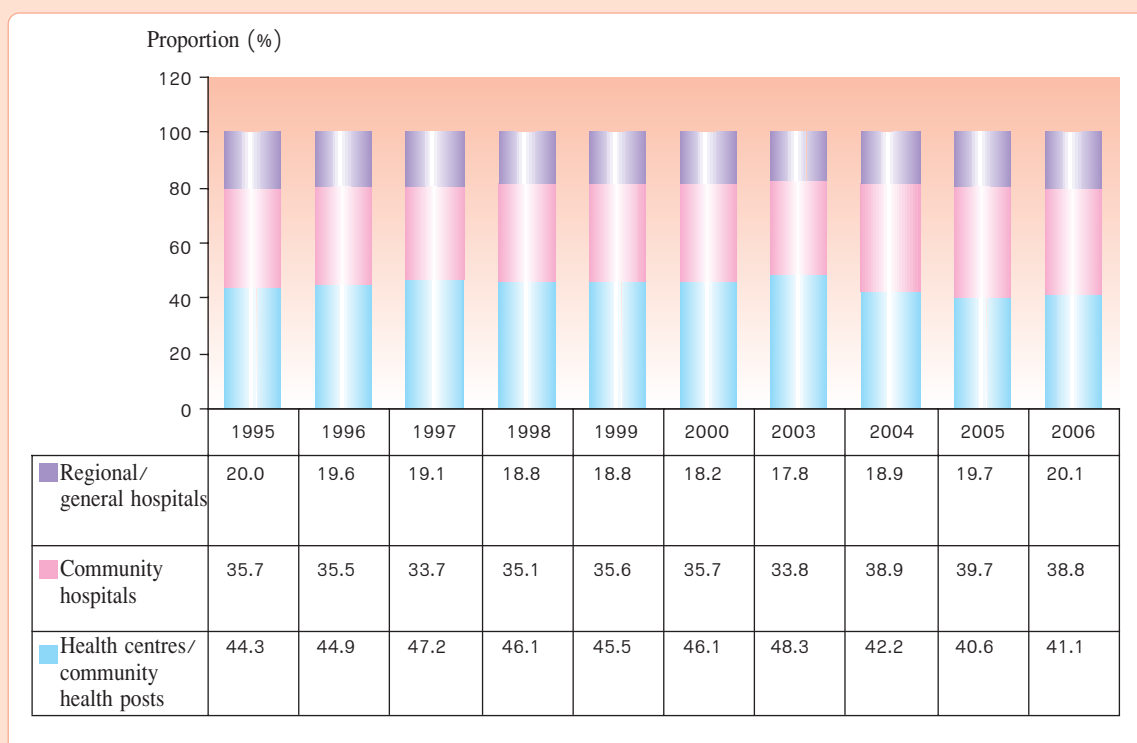


Source: Report on Health Resources Survey, Bureau of Policy and Strategy, MoPH.



In analyzing the proportions of outpatient service utilization, including the services at subdistrict health centres, only in MoPH hospitals (community, general and regional hospitals) to see the trends in service utilization by level of health facilities, it was found that in 2003 the proportion of outpatient utilization at health centres increased to 48% but decreased later on. But the proportion of outpatients at community, general and regional hospitals has increased slightly since 2004 (Figure 6.81). For the number of outpatients, the number at community hospitals has markedly increased since 2004 while the number at health centres declined slightly (Figure 6.82).

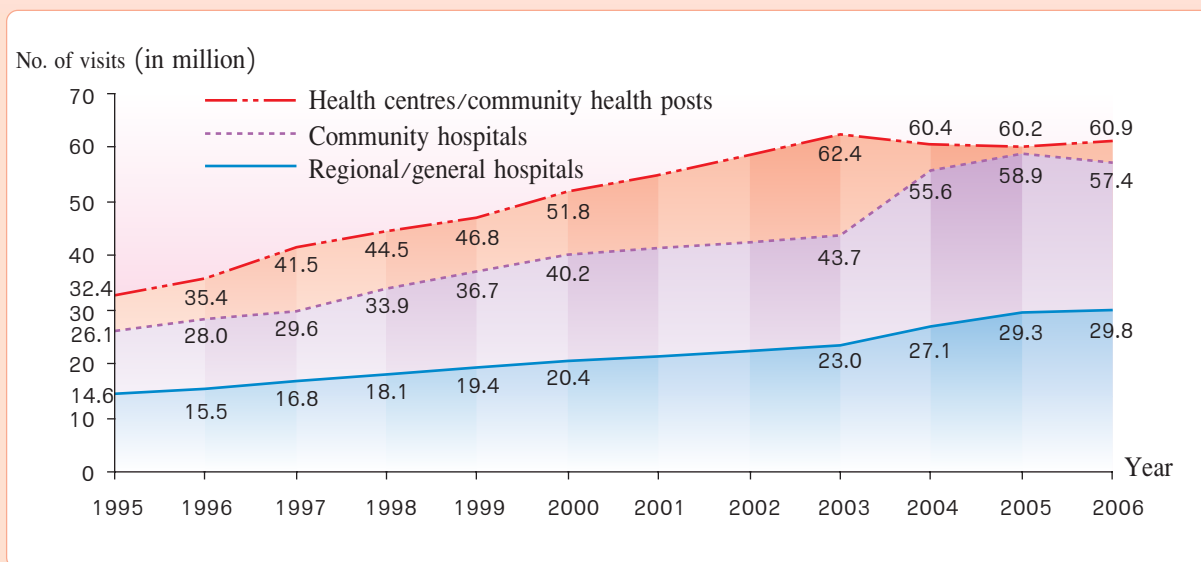
**Figure 6.81** Proportions of outpatients by level of MoPH health facilities, 1995-2006



**Source:** Bureau of Health Service System Development, Department of Health Service Support, MoPH.



**Figure 6.82** Numbers of outpatients (OPD visits) by level of MoPH health facilities, 1995-2006



**Source:** Bureau of Health Service System Development, Department of Health Service Support, MoPH.